



DIFY ON CALL
Does It For You Child Services

DIFY CARE ACCESS — MEMBERSHIP AGREEMENT

1. Parties & Contact Details

This Agreement is between DIFY PROJECTS (Pty) Ltd t/a DIFY ON CALL ("the Company") and the Parent/Guardian detailed below ("the Member"), and incorporates the Company's full Child Safeguarding Standards, Indemnity and POPIA terms as set out in the standard DIFY ON CALL Babysitting Services Agreement, available on request.

Parent/Guardian name:

ID/Passport number:

Cell number:

Email:

Child(ren) full name(s) & DOB:

Service address:

2. Membership Tier Selected (tick one)

☐ DIFY CARE ACCESS

R199 per month

6 hours included per month

Activation fee: R50 per booking

☐ DIFY CARE PLUS

R299 per month

10 hours included per month

Activation fee: R75 per booking

3. Membership Terms

- Membership fee is payable monthly in advance and auto-renews unless cancelled with 30 calendar days' written notice; the fee is non-refundable once the billing period has begun.
- Included hours reset each month and do not roll over or accumulate.
- Each time a Sitter is requested, the Member pays the activation fee for that tier before dispatch; hours used beyond the monthly allowance are billed at the Company's standard hourly rate, payable in advance of the booking.
- No Sitter is allocated or dispatched until the membership fee, activation fee, and any excess-hours charge have cleared in the Company's account. No payments may be made directly to a Sitter.
- Upgrades/downgrades between tiers take effect from the next billing cycle on written request.

4. Safeguarding, Indemnity & POPIA

All Sitters are identity-verified and background-checked per the Children's Act 38 of 2005. The Member indemnifies and holds harmless DIFY PROJECTS (Pty) Ltd t/a DIFY ON CALL, its directors, staff and Sitters against claims arising from the child(ren)'s participation in this service, save for gross negligence or wilful misconduct. The Member consents to processing of the personal information above under POPIA for service delivery, verification and legal compliance, and confirms the information given is true, complete, and that they are the child(ren)'s parent or legal guardian with authority to consent to emergency medical treatment.

5. Acknowledgement & Signature

I confirm I have read, understood, and agree to be bound by this Agreement and the full DIFY ON CALL Child Safeguarding Standards and Payment Terms.

Parent/Guardian signature:

Date: