



# Babysitting Application/Contract

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Parent/Guardian:(full names) \_\_\_\_\_

Parent/Guardian ID:(DOB not accepted) \_\_\_\_\_

Parent/Guardian phone/email: \_\_\_\_\_

I, \_\_\_\_\_, (hereinafter referred to as "the Parent") agree to pay **DIFY PROJECTS, Trading as DIFY ON CALL** as consideration in exchange for taking reasonable care of my child(ren): (full names)

1. \_\_\_\_\_
2. \_\_\_\_\_
3. \_\_\_\_\_

Start Date for allocated Sitter: \_\_\_\_\_

Age Class:

- Infant     Toddler     Child

Babysitter Class:

- Relevant Experience     ECD-qualified

Babysitter Age preference:

- 35-40     40 – 45     50+





Please indicate service required.

- Hourly       Once-Off Daily       Overnight Stay       Night Care  
 Stay In       Stay Out       Special Request

Address Details: (address were service to be rendered)

- Unit Number (if applicable): \_\_\_\_\_
- Street Name: \_\_\_\_\_
- Suburb: \_\_\_\_\_
- City/Town: \_\_\_\_\_
- Postal Code: \_\_\_\_\_

Food/allergy/special needs instructions:

If any Pets Specify \_\_\_\_\_

Payment Date: Monthly (check one)

[Refer to payment terms 1.1](#)

- 15<sup>th</sup>    20<sup>th</sup>    25<sup>th</sup>    26<sup>th</sup>    27<sup>th</sup>    28<sup>th</sup>    29<sup>th</sup>

Special requests (i.e. Hourly, Full day, Overnight, Weekend, Night Care and Party requests)

Weekly  Daily

### IMPORTANT INFORMATION

This document will also serve/stand as a contract between You "Client" and **DIFY PROJECTS "Trading as DIFY ON CALL**. And thus, the contract is active for a period of 12 months from the date of the first quote accepted by the client and reviewed after 12 months, i.e. prices can change, with **ACI** at up to 10%, However DIFY ON CALL or the client have the right to terminate the Contract, due to change in circumstances, without cause or mutual agreement, with outstanding invoices settled for service rendered.

The information provided above should be true, and nothing should be concealed therein, and the information provided in this contract is correct based on your best knowledge and should DIFY ON CALL request more information for verification i.e. **ID or Valid Passport** I agree to send any information as the client. I confirm that the Client information stipulated persons, can afford all accepted quotes/invoices sent by **DIFY PROJECTS "Trading as" DIFY ON CALL** as per the first quote accepted: and failure to pay any invoices sent by DIFY ON CALL, can or will result in any form of legal action or listings with the Credit bureau.

I the client give consent to **DIFY PROJECTS Trading as DIFY ON CALL** to appoint a recovery agent/agency to recover any





outstanding Payments/invoices. And the completed personal information on this application can be provided In line with the POPIA act for recovery purposes. And agree not to provide any Stuff(babysitter) information provided by **DIFY PROJECTS "Trading as" DIFY ON CALL** to a 3rd party in line with the POPIA act.

Parent/Gaudian signature: \_\_\_\_\_

Date: \_\_\_\_\_

## 1.1 Payments Terms

To confirm and secure any booking or service:

- A **Non-Refundable admin fee** of R350 for once off requests or R600 for full time should be paid, on acceptance of all quotes, before a sitter can be allocated.
- An **Upfront 50% payment of the accepted quote** of the total quoted amount is required prior to the start of service. **(Applicable on Full time stay in or Stay out Requests.)**
- All **Payments** are to be made in DIFY Projects account, and no payments are to be made directly to the Babysitter.
- No sitter will be allocated until both the admin fee and upfront deposit are received.
- All payment dates selected for the **15<sup>th</sup>** will be required to be paid in advance **(applies on Nanny share option)**
- A **50% deposit** fee will be required at arrival of a sitter, and balance paid to DIFY Projects before Babysitter leaves **(applies on Hourly, daily, overnight stays)**
- This 50% deposit is refundable only if termination is requested with a full 15-day written notice and no service has yet commenced. The remaining balance is due in accordance with section 1.1, depending on the service type (hourly, daily, overnight, nanny share, etc.).
- All **Payments** are to be in DIFY PROJECTS account no later than the last day of the month. **(applies on Nanny share option)**

## 1.2 Babysitting

All babysitters are to report directly to the address provided and nowhere else, unless agreed upon with update made to the company.

- Children**, who must be biological children, legally adopted children, or stepchildren.
- All **babysitters** are designated to take care of the listed children, and additional kids as per contract will come at an additional fee.
- The **babysitters primary focus** is to take care of the children listed on contract of home allocated to, any additional





task e.g. laundry, and cooking etc. will come at an additional cost **(applied in nanny share option)**

- Should any unforeseen circumstances arise**, which may lead to the babysitter not reporting for duty. The client has the option to access standby, where another babysitter will be sent

### 1.3 Termination Clause & Fees

Either party (the Client or DIFY PROJECTS Trading as DIFY ON CALL) may terminate this agreement by providing 15 calendar days' written notice. In such cases:

- If services are already in progress, the client is responsible for full payment of all services rendered up to the termination date.
  - If services are terminated by the client without notice, DIFY ON CALL reserves the right to charge a termination fee equivalent to 25% of the remaining invoice balance or a minimum of R500, whichever is greater.
- Non-refundable administrative fees remain non-refundable under all termination circumstances.

### Complaints

All complaints and comments are to be sent directly to the company to handle, should the client be unhappy with allocated Babysitter, below will apply:

- On Nanny Share a new sitter** will be allocated at no additional charge, Option available within 1 month after Babysitter allocated.
- EMAIL:** [relations@difyoncall.co.za](mailto:relations@difyoncall.co.za)
- Please Allow 48 hours, within receipt of complaint

### Disclaimer

In consideration for my child(ren) being allowed to participate in the Babysitting Services and be attended by the Babysitters, I agree to INDEMNIFY AND RELEASE **DIFY PROJECTS "Trading as" DIFY ON CALL**, against any and all liability, claims, demands, actions, loss and damage, including but not limited to liability stemming from any damage to or loss of personal property, or any injury sustained by, me or my child(ren) arising out of, or in any way connected with my child(ren)'s participation in the Babysitting Services, including any damages arising from the provision of emergency medical treatment.

**DIFY PROJECTS "Trading as" DIFY ON CALL**, reserve the right to withhold a non-refundable administrative fee or DIFY STUFF members in an event of affordability on verification stages, unless stated otherwise with DIFY ON CALL discretion.

Parent/Gaudian signature: \_\_\_\_\_

Date: \_\_\_\_\_

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**BANK:**

**Standard Bank**

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**BANK NAME:**

**DIFY ON CALL**

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**ACCOUNT No.:**

**10234172175**

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**Branch Code:**

**051001**

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**Ref:**

**Client Reference**

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